|  |  |  |
| --- | --- | --- |
| **Agenda** | | |
|  |  |  |
| Date: Tuesday, August 12, 2025 | Time: 9:15AM-10:00AM | Location: Microsoft Teams |
|  | | |
| **Topics** | | |
|  | | |
| 1. **Welcome Vanessa Jackson** | | |
| 1. **Approval Q2 Meeting Minutes Vanessa Jackson** | | |
| 1. **Updates**     1. Performance and General Updates Frankie Evans    2. Grievances Resolution Shanley Beckett    3. Transportation Partner Updates Chad Wade    4. Contact Center Updates Margaret Tucker | | |
| 1. **Upcoming Roundtable Meeting Dates Celeste Croker** | | |
| 1. **Open Discussion / Advisory Committee Issues and Concerns** | | |
|  | | |
| **Adjournment** | | |
| **Link to TAC Meeting:** [TAC Subcommittee](https://teams.microsoft.com/l/meetup-join/19%3ameeting_MGRkN2JjN2ItNGEyMC00YmQ5LWEwYTQtMzFiNWFhZWEwZmYx%40thread.v2/0?context=%7b%22Tid%22%3a%2245843448-87c2-4911-a7e2-1079f0f4aac3%22%2c%22Oid%22%3a%2266c44b8e-258f-446d-97b3-77244c4a8c94%22%7d) | | |